

# FAQS

## Is it safe to climb the Sydney Harbour Bridge?

Safety is paramount at BridgeClimb. We equip you with all the outdoor gear you'll need for your Climb based on the day's weather conditions and our Health & Safety Essentials. We choose to undertake annual internal and external certified Work Health Safety audits and have obtained the highest available accreditation in Australia. In the past 16 years, over 3 million people have safely climbed the Sydney Harbour Bridge. For a complete risk assessment document please ask.

## Can people with a fear of heights climb?

In most cases, yes. We have helped thousands of people challenge their fear of heights by climbing to the top of the Bridge.

## Do I need to bring anything on the day?

Please bring with you comfortable, enclosed rubber-soled walking shoes. We recommend you wear comfortable clothing which may be worn underneath your BridgeSuit for warmth during cooler months. You are also welcome to bring glasses/sunglasses as required.

## Can pregnant women climb?

If a team member is less than 24 weeks pregnant, she can participate with a signed Certificate Of Fitness form, available for download from our website, and signed by her GP. We request the individual brings this with them on the day of the climb. If you are over 24 weeks pregnant you cannot climb.

## Can people with injuries, medical conditions or a disability climb?

We do our best to help everyone climb. To participate in the experience, team members will need to have a general level of health and fitness, and the ability to climb independently. To find out more, please speak to our staff for advice.

## Can I bring my camera or mobile phone?

No. Climbers cannot take loose objects, including mobile phones, cameras and GoPros, on the Bridge. This is to safeguard against anything falling from the Bridge. We provide secure lockers for you to keep your camera or any loose objects during your Climb. Our photographically-trained Climb Leaders will capture photos of you and your team during your Climb.

## Do you cancel climbs when it rains?

BridgeClimb is an all-weather experience and we will equip you and your team in all the gear you'll need to keep you safe and comfortable based on the day's weather conditions. We love to climb, but we will postpone Climbs during electrical storms or during times of extremely high wind. If you have any questions please ask our team.



## I have a large group over 100 people; how would you manage our climb?

Depending on your exact numbers and chosen Climb, we would split your team into groups of 14 people with each group departing every 5-10 minutes. We can be flexible with your group structure. Speak to us about designing a tailored Climb to meet your requirements.

## Can I book an exclusive climb?

Yes. Please talk to our team for options for your group.

## Do you offer a special group rate?

Climb packages are quoted based on the requirements of your event. Please contact our team to find out more.

## Do you require payment at the time of booking?

For a booking of up to 14 people, BridgeClimb requires payment in full at the time the reservation is made. For a booking with 15 climbers or more, we require a 50% non-refundable deposit at the time of booking. In this case, a confirmation of the final numbers and the remaining balance must be paid at least 2 weeks prior to the Climb date.

## What types of payment do you accept?

We accept Visa, American Express, Mastercard, Diner's Club, Union Pay, cheque and payments by EFT. If you choose to pay with a credit card, we do not charge credit card fees.

## Can I get a copy of your insurance policy and public liability?

Yes. Please ask our team.

For a full list of FAQs please visit our website [www.bridgeclimb.com](http://www.bridgeclimb.com) or contact our team on +61 2 8274 7775 or [events@bridgeclimb.com](mailto:events@bridgeclimb.com).